



Central Highlands
Community
Legal Centre

Striving for Community Justice

Annual Report **2007-2008**

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Manager's Foreword

To say that the past twelve months were a challenge to all concerned would be an understatement. The very fact that we are in the position to be able to produce this summary for the Annual Report is testimony to the fundamental strength and soundness of the Centre, and the commitment of those currently involved.

The Centre has always been the sum total of many people and things. There are paid staff, volunteers, Governments of all levels, philanthropic bodies, private citizens as well as organisations who are charged with the responsibility of overseeing our operations. All of these elements contribute to the Centre being either a success or a failure, and can make for a heady mix of emotions.

Controlling those emotions is essential for the Centre to move forward. I can say with some certainty that the future of the Centre is now assured as well as could be hoped for. With the current personnel now knowing what their role is, and them having the talent, ability and opportunity to do the job without distractions and uncertainty, I am confident that the Centre will continue to serve its community well.

In the year to come, we will continue to provide the basic core services of advice, information, referral and casework to our community. We should also be in a position to recommence the Family Violence Intervention Order Court duty services in January 2009. Whilst we need to be aware of the lessons that recent past history may be able to teach us, we will only be able to advance on this journey if we look ahead with a positive attitude, and not over our shoulder.

Once again, a thank you to all those who have helped in the Centre over the past twelve months, and I look forward to an exciting year, confident that the Centre will consolidate its position in our community.

Pat Prescott

Manager / Principal Lawyer



About Central Highlands Community Legal Centre

Central Highlands Community Legal Centre is a not-for profit organisation that provides legal advice, casework, information workshops and legal education to people who live, work or study in the Central Highlands region. Apart from the geographical requirement, we have no barriers as to who may seek our services.

The Centre relies on both State and Commonwealth funding, as well as philanthropic donations. Like many Community Legal Centres we have recurrent government funding to provide our core services, and as such we are accountable in keeping with the Commonwealth Guidelines for the funding of Community Legal Centres.

We are also grateful to receive funding from philanthropic organisations such as United Way-Ballarat Community Fund, the Reichstein Foundation, the RE Ross Trust, Victorian Women's Trust and private donors.

The Centre provides the following services:

Advice and Referral For:

Family Law, Family/Domestic Violence
Employment and Centerlink Matters
Credit & Debt Matters
Road Traffic Offences Accidents & Fines
Young Peoples Issues
Police Matters
Neighbourhood Disputes
Wills/Powers of Attorney

Community Lawyer Service

Day and evening appointments available at the Centre for advice, referral and casework.

Family Violence Duty Lawyer Service

In early 2009, it is anticipated that we will once again be the nominated provider of a Duty Lawyer in the specified Court in Ballarat for Family Violence issues.

This is a important specialised position, pivotal in the Government's strategy to address the issue of domestic violence.

Outreach Service

Appointments are available with a Community Lawyer at Ararat, Stawell, Creswick, Clunes and two campuses of the University of Ballarat.

The Centre intends in the 2009 calendar year to also provide a limited service to further remote areas of our region, such as Nhill, Kaniva and Horsham. These areas could prove to be a substantial proportion of our future successes.

Community Legal Education

Group talks, workshops and information sessions, available to community organisations, schools, groups etc, usually tailored to suit the needs of the target group.

Self Help Divorce Workshops

Do It Yourself Divorce Kits are available and Divorce Workshops are conducted twice per month.

Library Resources

Books, pamphlets, fact sheets and legal information are available from the Centre upon request.

Overview of CHCLC Process and Procedures

Vision

“Striving for Community Justice”

Mission

To service the people of the Central Highlands Region who are disadvantaged in their access to justice and the Centre will work towards identifying and addressing inequities in the law and access to legal resources

Values

- Respect
- Integrity
- Fairness
- Inclusiveness
- Equality
- Accessibility
- Human Rights

Philosophy

To provide a free, readily accessible community based legal service to disadvantaged residents of Central Highlands Region

- ✦ To practice preventative law
- ✦ To provide legal education to residents
- ✦ To promote law reform
- ✦ To encourage residents who are not legally qualified to be members of the Centre’s Committee of Management

Access and Equity

Central Highlands Community Legal Centre is committed to serving the community as a whole, in providing equal access to all.

We are dedicated to providing readily accessible legal services to all people in the Central Highlands region, and we have no barriers as to who may seek our services.

The Centre acknowledges the rights of people with disabilities and includes accessibility as part of its core values.

The Centre delivers its services in a way that contributes to the creation of a fair, just and equitable society. It does this by addressing inequalities in the law and access to legal services through support and empowerment to those members of the community who are most disadvantaged.

The Centre has rearranged reception and added an extra desk for people who use wheelchairs, or need to sit down. In addition, the Centre encouraged its landlord to build an access ramp right to the front door.

The Centre now visits Ararat, Stawell, Creswick, Clunes and the University of Ballarat delivering legal advice, referral and legal education. With the success of this program more outreach

locations may be set up in the future, possibly in Horsham, Nhill and Kaniva enabling more people access to justice.



CHCLC Staff and Roles

The current structure of the Centre is as follows.

Responsible for Corporate Governance is a Committee of Management, comprising a Chair person, Deputy Chair person, Treasurer, Secretary and up to 6 ordinary members. The Committee is drawn from the membership of the Centre, They are directly responsible for the employment of a combined Manager/Principal Lawyer.

The Manager/Principal Lawyer then is responsible for the day to day operational aspects of the centre.

The Centre currently employs a full time Outreach Lawyer, and a part time Community Lawyer. Both lawyers attend to the client advice and casework at the Centre and at Outreach locations, as well as present community legal education lectures and seminars.

There is also a combined Administration Team Leader and CLE Organiser employed full time, who's role is to organise all the volunteer administration team, as well as provide support for the lawyers presenting CLE work.

We also have a part time Administration worker, and a contract Book keeper.

The people currently involved in the Centre are:

Committee

Michael Morrow
Mary Mangan
Matthew Williams
Sarah Edwards

Staff

Patrick Prescott Manager/ Principal Lawyer
Jenny Morrow Outreach Lawyer
Geoff Nicholson Community Lawyer
Lisa Buckland Administration Team Leader,
CLE Organiser
Linda Jebb Administration

The people involved in the last twelve months:

Committee

Julianne Dart
Vicki Fletcher
Rob Gray
Jacqui Marshall
Pat Prescott
Paul Spiers
Deb Whitecross
Sue Whitehouse

Staff

Kellie Dunn
Ingrid Harris
Dianne Hadden
Mark Lucciani
Paul Nixon
Jan Rowan
Cecilia Taipari-Mathews
Janet Ward

Volunteer Report

Volunteer Administration

CHCLC has continued to host volunteer administration workers throughout the financial year. This past year Volunteers have contributed more than 3000 hours to the Centre and the Community.

In a partnership with Ballarat Regional Industries, CHCLC has also now taken on several work for the dole participants. Volunteers and Work for the Dole participants are given training and mentoring by administration staff.

New skills are gained for these participants including, but not limited to ,customer service, client intake, filing, word processing and desktop publishing.

Volunteers and Work for the Dole participants are from all different ages, nationalities and backgrounds and bring a diverse range of skills and knowledge to the Centre. These skills assist CHCLC to provide quality service to the Community.

Volunteer Solicitors

CHCLC continues to provide advice for clients on Wednesday evenings and Friday afternoon due to the ongoing support of local solicitors and law firms.

The past year volunteer solicitors have contributed more than 250 hours of time to clients of CHCLC.

This commitment by both our legal and non legal volunteers to the local community is vital to our continuation, and our heartfelt thanks go out to all those involved.

CHCLC would like to acknowledge the following Volunteers both legal and non legal for their valuable contribution to the Centre and the Community:

Volunteer Solicitors

Justin Burke-*Justin Burke Lawyers*

Jeremy Bourke– *Fraser, Nevett & Frawley*

Mat Carrazzo-*Jeremy Harper & Ass*

Cathy Drake-*Nevett Ford*

Sarah Edwards-*BJT Legal*

Sarah Fiskin–*Fraser, Nevett & Frawley*

Kate George-*Cuthberts*

Pauline Gleeson-*Heinz & Partners*

Rob Gray-*Heinz & Partners*

Rebecca Hanley-*Nevett Ford*

Jeremy Harper-*Jeremy Harper & Ass*

Dianne Hadden-*Dianne Hadden Lawyers*

Allison Jeffrey-*Cuthberts*

Philip Lynch-*Philp Lynch Solicitors*

Richard Oakley-*Cinque Oakley Senior*

Wilma Oomen-*Jeremy Harper & Ass*

Dimitra Panagopoulos-*Saines Lucas*

Anita Rose-Innes-*Cuthberts*

Meaghan Smyth-*Nevett Ford*

Adrian Tinetti-*Cuthberts*

Mat Williams-*Fraser, Nevett & Frawley*

Andrew Webb-*Saines Lucas*

Volunteer Administration

Tony Brown

Jane Cowles

Julianne Dart

Sheila Lorraine

Pamela McLeod

Dorreen O'Hagan

Belinda Price

Dave Robinson

Sue Seymour

Jan Soar

Paul Spiers

Fiona Stewart

Leah Thevenet

Brainna Youngson

Salima Zeffane

Training and Student Supervision

Training Provided to Staff

CHCLC staff have been given many opportunities this financial year for professional development and training. These opportunities are not only made available to CHCLC volunteers and staff, but are also offered to local private legal practitioners, networks and other organisations in the area.

Some of these workshops/training sessions included:

- Family Dispute Resolution
- Third Party Insurance Debt
- Charter of Human Rights
- Asthma Education
- Freedom of Information
- Amendments to *Family Law Act* in relation to mediation

CHCLC community lawyers have also attended Family Violence Training, and seminars including New Legislation for Child Support, Legislative changes to infringements law and mentoring needs. These seminars/workshops provide CHCLC community lawyers with their compulsory CPD points.

CHCLC staff members were given the opportunity to do a Cert IV in Workplace Training & Assessment. Two staff members took this opportunity and have completed the first 6 units of modules with great success. This first module was completed with Lifeline Ballarat.

CHCLC would like to thank local and metropolitan organisations for giving their time and expertise to visit the Centre and provide these training opportunities.

Training provided by Staff

During the financial year staff have delivered training sessions to admin volunteers on topics such as conflict checks, telephone techniques and the correct processes and procedures for client intake. A training course on Effective Communication in the Workplace to was delivered to Volunteer administration workers as part of an assessment in Cert IV in Workplace Training.

With a high turnover of admin volunteers, happily due to gaining employment elsewhere, CHCLC regularly conducts induction and training sessions. Volunteers gaining employment is testimony to CHCLC's support and skills training.

Student Supervision

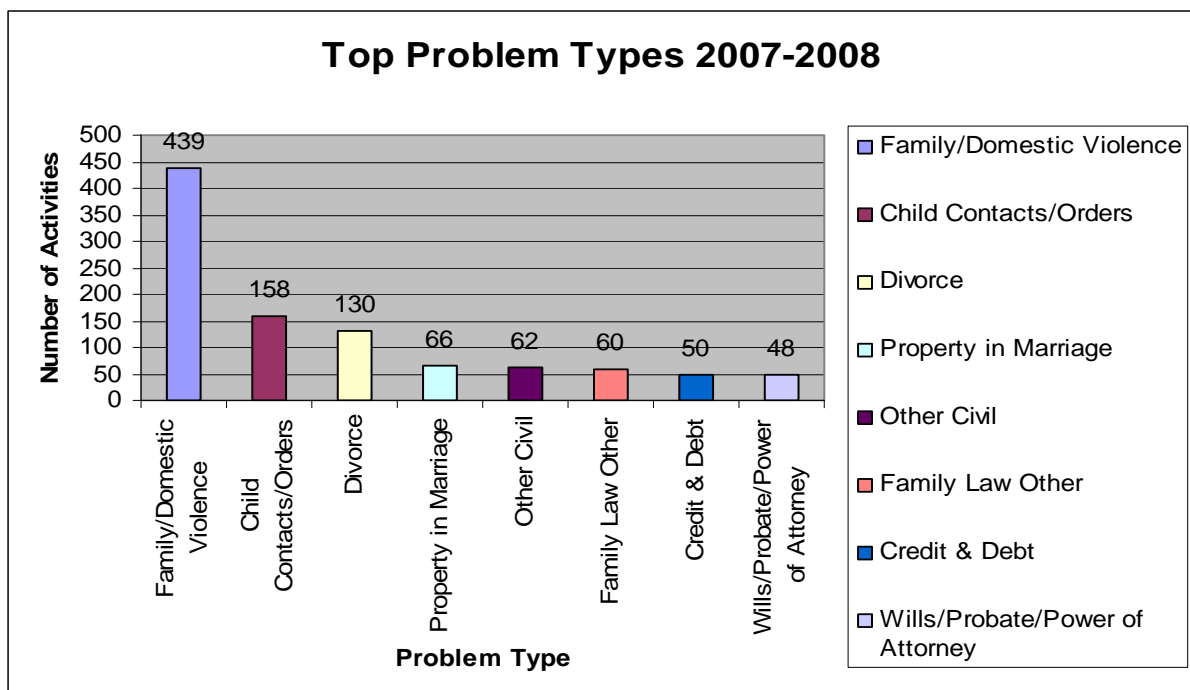
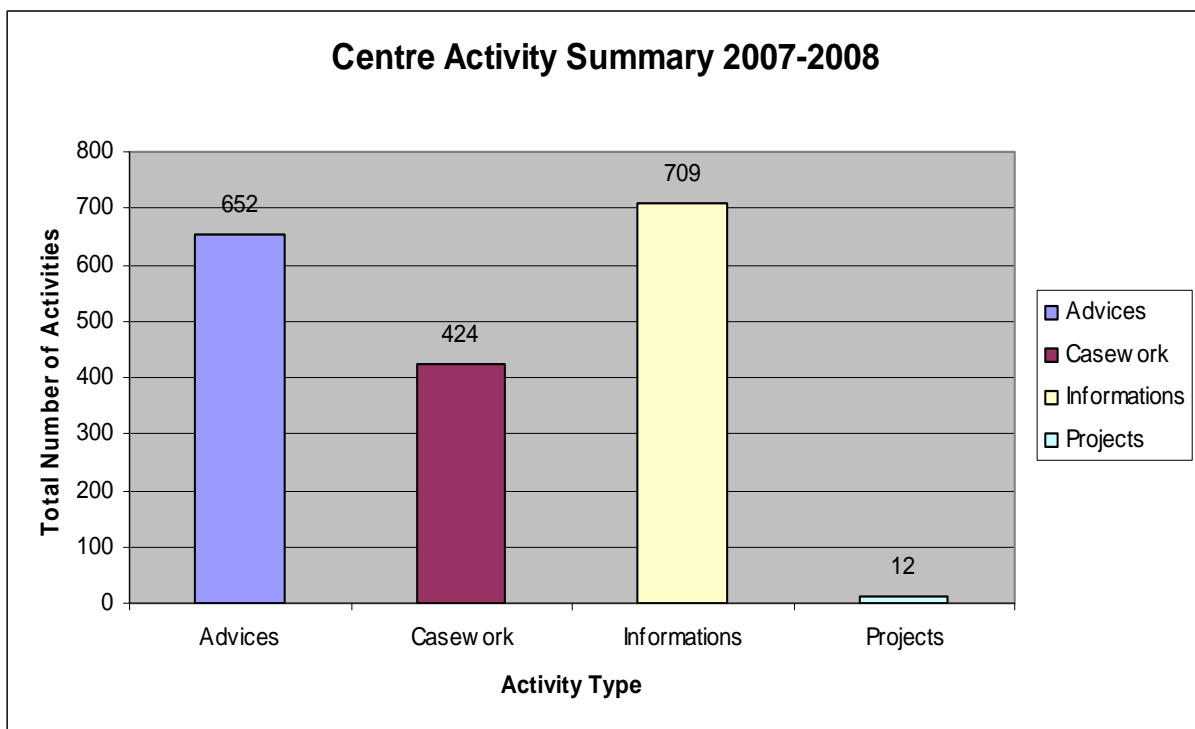
Ryan Craig, a third year student studying a Bachelor of Social Work commenced a student placement with CHCLC earlier this financial year. Ryan was supervised by the Manager and assigned to contribute to the Gamblers Help Information Toolkit through the application of research skills and methods learnt throughout Ryan's course in Social Work.

Ryan also assisted our Project Worker Kellie Dunn in the promotion and organisation of a local educational workshop on the Victorian Charter of Human Rights and Responsibilities, hosted by the Victorian Equal Opportunity and Human Rights Commission.

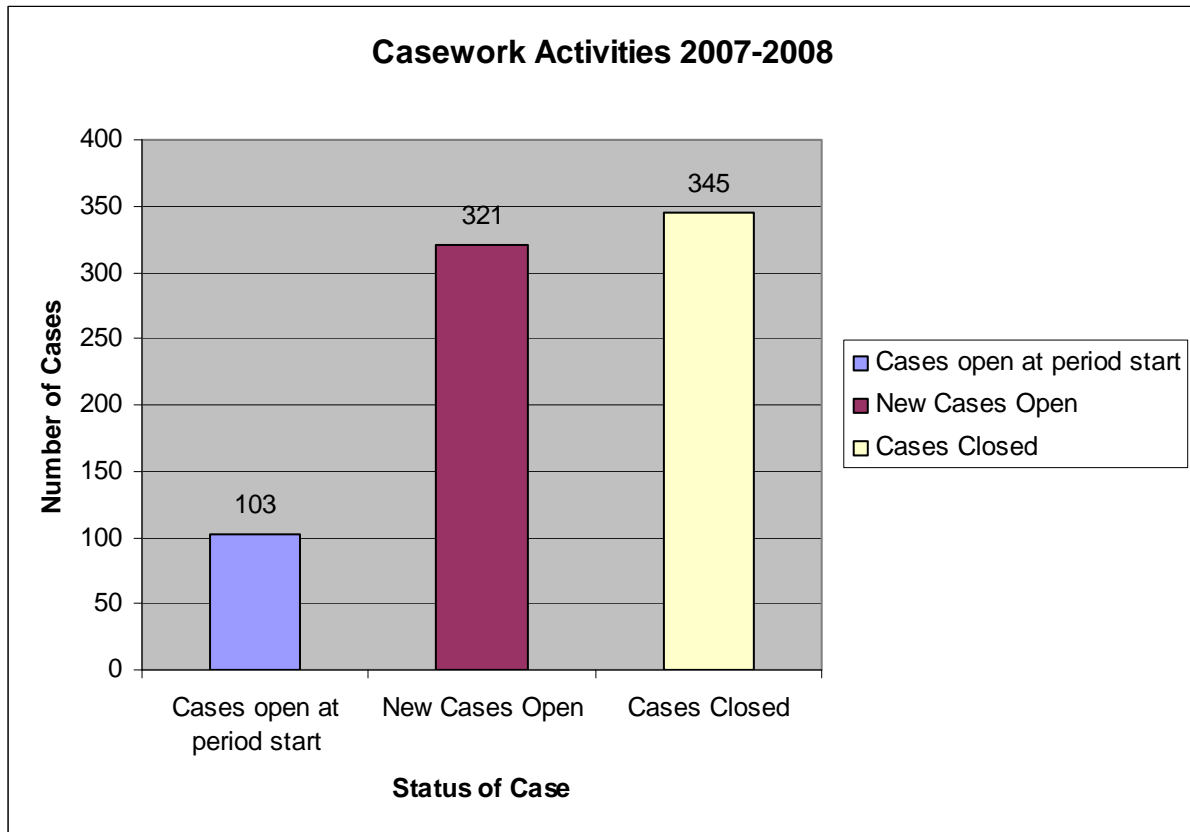
The Centre's Operations over the Reporting Period

As part of Central Highlands Community Legal Centre's funding agreement we are required to collect data on client activities. These activities include advices, casework, information's, project work and client satisfaction.

For the 2007-2008 financial year CHCLC has assisted a total number of 919 clients. The following charts are a breakdown of the Centres operations over the reporting period.



Casework



Client Satisfaction



Community Legal Education/Law Reform

Community Legal Education/Law Reform focuses on delivering information and education to the community. It also involves gaining information in the community about their needs and feeding back information into legal and political systems on both a local and state wide level.

Community Legal Education offers a long term approach to dealing with social justice issues and recognises that community involvement is paramount in the success of educating and empowering the most disadvantaged members of our community.

Law Reform strategies form an important part of Community Legal Education.

Interaction with the community identifies

the needs and demands of the people in our region and strategies needed to provide empowerment and education to these people.

Throughout the year CHCLC has provided many talks and education sessions to the community. Following the demand one of the main focuses has been on the aging community with Ongoing requests for Estate and Powers of Attorney talks.

Youth has also been a focus as young people traditionally do not access legal services. Working in schools offers a great opportunity to work with a captive audience who are eager to know their legal rights concerning police.

The Centre is unable to carry out stand alone legal research.

Projects

Charter of Human Rights Workshop

CHCLC in conjunction with VOW for Justice hosted a workshop in April that focused on The Victorian Charter of Human Rights and Responsibilities. Jason Rostant from the Victorian Equal Opportunity and Human Rights Commission facilitated a group of 65 local workers and students in exploring the charter's potential for social change.

Comments from workers and students who attended were of an extremely positive nature and the general consensus was that all people came away with more of an understanding of how the Charter works, the positive and negative aspects of the Charter and how we can create more awareness in our work practices

Gambling Tool Kit Project

Central Highlands Community Legal Centre produced a *Gambling Information Kit for Legal Professionals* funded by the Department of Justice.

The rationale behind the motivation in seeking funding from the Department of Justice for this project was identified in a needs analysis conducted by Gamblers Help Ballarat.

The project was conducted over a 12 month period and was concluded with an educational workshop designed to skill local legal and allied professionals and distribution of a desktop calendar focusing on recognising gambling problems.

Voices of Women Project

The need for this project was identified in the course of work undertaken in 2006 by the *Women's Voices for Justice and Human Rights* project. Unlike therapeutic models, the group was designed for women who have recovered

sufficiently from the effects of domestic/family violence to participate in a group whose focus is not on prevention or intervention, but rather progression.

Case Study-Generalist

This is an interesting case involving a Centrelink dispute that had a very good outcome.

Our client, W was employed locally. She was referred to the Centre by a local private law firm as she was unable to afford the firm's legal fees. CHCLC took on the matter and a Barrister would act on a Pro Bono basis.

W was being prosecuted by the DPP in the Magistrates Court concerning Centrelink overpayments. W was charged under section 135.2 of the *Criminal Code Act 1995* (Cth) with obtaining a financial advantage in relation to her parenting payment. There had been overpayment of parenting payment (partnered) between March 2006 and October 2006. The debt was in the amount of \$5,900.00. Apparently a debt of over \$5,000.00 triggers an investigation by Centrelink. W had been paying off the debt each fortnight. An authorised Centrelink Review Officer claimed that our client had acted in "good faith", but the matter was pursued further.

W's husband is incapacitated and receives no assistance. He was suffering from depression. Last year their eldest son had been criminally assaulted and hospitalised for severe head injuries. He was now living overseas with his grandmother, who herself has recently undergone surgery to remove a brain tumour.

W's youngest son was suffering an attachment disorder, as a result of his brother's assault and his father's lack of involvement. W was also supporting her daughter who was studying at University in Melbourne. The family were battling financially and had recently put their house on the market.

W was held in high regard and well respected at her workplace. W was also involved in worthwhile community work. W feared that a dishonesty conviction would jeopardise not only her future employment prospects and future overseas travel, but would affect her entry into the rental market.

W had made an error and it could hardly be suggested that she had gained a financial advantage. W pleaded guilty to the charge. There were no antecedents and there had been reparation. The Magistrate noted that W was of good character and took into consideration the events which had significantly affected the period after the offence, and the fact that she had pleaded guilty at the first mention date. W was put on a good behaviour bond for 12 months with no conviction recorded and was ordered to pay costs. She was to continue to repay the Centrelink debt.

This was a good outcome for W. She could get on with her life and deal with the future without a conviction having been recorded. The outcome was also very satisfying for the involved staff at CHCLC and for the Barrister involved in the matter.

Summary of Financials

CENTRAL HIGHLANDS COMMUNITY LEGAL CENTRE INC

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF CENTRAL HIGHLANDS COMMUNITY LEGAL CENTRE INC.

Report on the Financial Report

We have audited the accompanying financial report, being a special purpose financial report, of Central Highlands Community Legal Centre Inc., which comprises the balance sheet as at 30 June 2008, and the income statement, statement of changes in equity and cash flow statement for the year then ended, a summary of significant accounting policies, other explanatory notes and the statement by the Committee of Management.

Committees' responsibility for the financial report

The Committee of the association is responsible for the preparation and fair presentation of the financial report and have determined that the accounting policies used and described in Note 1 to the financial statements, which form part of the financial report, are consistent with the financial reporting requirements of the *Associations Incorporation Act 1981* and are appropriate to meet the needs of the members. The Committees' responsibilities also include establishing and maintaining internal control relevant to the preparation and fair presentation of the financial report that is free from material misstatement, whether due to fraud or error; selecting and applying appropriate accounting policies; and making accounting estimates that are reasonable in the circumstances.

Auditor's responsibility

Our responsibility is to express an audit opinion on the financial report based on our audit. No opinion is expressed as to whether the accounting policies used, as described in Note 1, are appropriate to meet the needs of the members. We conducted our audit in accordance with Australian Auditing Standards. These Auditing Standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgement, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial report in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the directors as well as evaluating the overall presentation of the financial report.

The financial report has been prepared for distribution to members for the purpose of fulfilling the committees' financial reporting under the *Associations Incorporations Act 1981*. We disclaim any assumption of responsibility for any reliance on this report or on the financial report to which it relates to any person other than the members, or for any purpose other than that for which it was prepared.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

CENTRAL HIGHLANDS COMMUNITY LEGAL CENTRE INC
INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS
OF CENTRAL HIGHLANDS COMMUNITY LEGAL CENTRE INC.

Independence


In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

Auditor's Opinion

In our opinion, the financial report of Central Highlands Community Legal Centre Inc. gives a true and fair view of the financial position of Central Highlands Community Legal Centre Inc. as of 30 June 2008 and of its performance for the year ended in accordance with the accounting policies described in Note 1 to the financial statements.

Dated this 15th day of September, 2008

PROWSE, PERRIN & TWOMEY
Certified Practising Accountants
20 Lydiard Street South
Ballarat Vic 3350


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Tim S. Bunning (Partner)

CENTRAL HIGHLANDS COMMUNITY LEGAL CENTRE INC

**CASH FLOW STATEMENT
FOR THE YEAR ENDED 30 JUNE 2008**

	Note	2008 \$	2007
Cash flows from operating activities			
Interest received		8,746	6,892
Receipts from customers		463,308	301,964
Payments to suppliers and employees		<u>(451,566)</u>	<u>(336,835)</u>
Cash provided by/(used in) operating activities	6 (a)	<u>20,488</u>	<u>(27,979)</u>
Cash flows used by investing activities			
Payment for plant & equipment		(2,823)	(3,091)
Proceeds from disposal of plant & equipment		<u>318</u>	<u>-</u>
Net cash used by investing activities		<u>(2,505)</u>	<u>(3,091)</u>
Net increase/(decrease) in cash held		17,983	(31,070)
Cash at the beginning of the financial year		<u>105,951</u>	<u>137,021</u>
Cash at the end of the financial year	6 (b)	<u><u>123,934</u></u>	<u><u>105,951</u></u>

The accompanying notes form part of these financial statements.

CENTRAL HIGHLANDS COMMUNITY LEGAL CENTRE INC

**INCOME STATEMENT
FOR THE YEAR ENDED 30 JUNE 2008**

	2008	2007
	\$	\$
CLSP		
<u>Income</u>		
CLSP – Commonwealth	170,053	166,719
CLSP – State	155,972	52,424
CLSP – FVP	52,739	68,940
Interest	8,746	6,892
Other	19,690	1,027
	<u>407,200</u>	<u>296,002</u>
<u>Expenses</u>		
Salaries	272,730	192,562
Superannuation	22,969	16,960
On Costs	10,240	5,401
Rent	14,500	14,040
Repairs	2,492	67
Other Premises Costs	6,274	5,424
Staff Training	7,643	8,390
Staff Recruitment	817	2,631
Communications	13,742	13,337
Overheads	4,641	4,907
Insurance	1,143	1,349
Finance & Audit	17,120	13,327
Library & Subscriptions	10,191	10,370
Travel	5,740	2,585
Client Disbursements	-	378
Minor Equipment	2,296	5,223
Depreciation	9,677	9,220
Other Expenses	1,769	1,235
	<u>403,984</u>	<u>307,406</u>
Net Surplus/(Deficit) – CLSP	<u>3,216</u>	<u>(11,404)</u>
Other Projects		
<u>Income</u>		
Project Funds Received	62,532	39,312
Fundraising	415	292
Other Income	800	-
	<u>63,747</u>	<u>39,604</u>
<u>Expenses</u>		
Salaries	42,073	13,478
Other Project Expenses	17,620	25,849
Other Expenses	59	-
	<u>59,752</u>	<u>39,327</u>
Net Surplus/(Deficit) – Other Projects	<u>3,995</u>	<u>277</u>
Net Surplus/(Deficit) for Year	<u>7,211</u>	<u>(11,127)</u>

The accompanying notes form part of these financial statements.

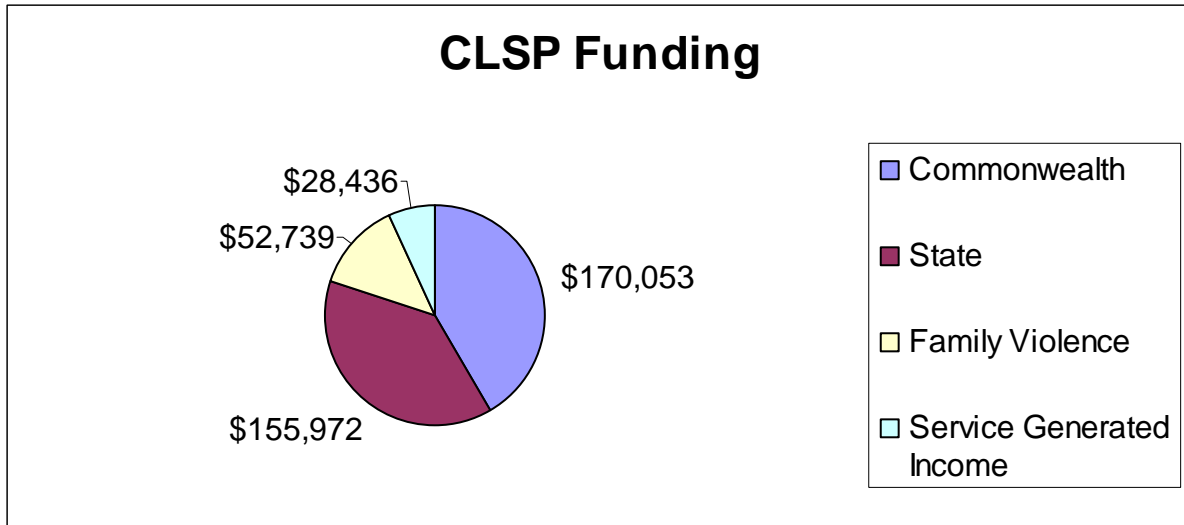
CENTRAL HIGHLANDS COMMUNITY LEGAL CENTRE INC

**BALANCE SHEET
AS AT 30 JUNE 2008**

	Note	2008 \$	2007 \$
CURRENT ASSETS			
Cash on Hand		300	400
Cash at Bank		123,634	105,551
Receivables	2	<u>25,320</u>	<u>4,276</u>
Total Current Assets		<u>149,254</u>	<u>110,227</u>
 NON-CURRENT ASSETS			
Plant & Equipment	3	<u>12,586</u>	<u>18,136</u>
Total Non-Current Assets		<u>12,586</u>	<u>18,136</u>
TOTAL ASSETS		<u>161,840</u>	<u>128,363</u>
 CURRENT LIABILITIES			
Income in Advance		35,351	12,882
Creditors & Accruals	4	20,238	24,585
GST Payable		8,102	5,599
Provisions	5	<u>23,397</u>	<u>19,060</u>
Total Current Liabilities		<u>87,088</u>	<u>62,126</u>
TOTAL LIABILITIES		<u>87,088</u>	<u>62,126</u>
NET ASSETS		<u>74,752</u>	<u>66,237</u>
 EQUITY			
Retained Profits		<u>74,752</u>	<u>66,237</u>
TOTAL EQUITY		<u>74,752</u>	<u>66,237</u>

The accompanying notes form part of these financial statements.

Funding Source, Extent and Purpose



Over the past twelve months, the Centre is grateful to have received the following financial assistance for the purposes as stated:

Commonwealth CLSP Funds	\$170,053	For the provision of the Centre's core legal activities
State Government CLSP Funds	\$155,972	For the provision of the Centre's core legal activities
State Government Family Violence Funds	\$52,739	For the provision of a specific Court Duty Lawyer from July 06 until April 08 at the Ballarat Magistrates Court.
Department of Justice	\$36,337	For the Gambling Project, to produce an awareness kit for local professionals to identify clients who may be potential problem gamblers.
United Way, Ballarat	\$8,900	To assist in the cost of a Family Violence Lawyer based at the Centre in Ballarat.
Reichstein Foundation	\$9,330.38	To establish and continue with the 'Women's Voices for Justice' group.
The Victorian Women's Trust	\$1,863	Finalisation of a joint report on Women's issues in the Family Court in Victoria.
B R I	\$500	A local community charity, for supervision of volunteers at the Centre.
Ararat Prison	\$3,680	Reimbursement of costs of services provided.
Donations and Fundraising	\$715	Placed into consolidated revenue.

Acknowledgements

Central Highlands Community Legal Centre acknowledges the following networks to which it was associated:

- Grampians Family Violence Prevention Network
- Court Users Network
- W.R.I.S.C
- P.A.C.T
- C.A.F.S
- United Way
- Federation of Community Legal Centres
- Lisa Lodge
- Ballarat Magistrates' Court.
- PILCH

A big thank you to all the Private Law Firms in Ballarat, Ararat, Stawell and surrounding areas for supporting our Centre in helping our Community when it is at it's most vulnerable.

Central Highlands Community Legal Centre would like to thank the following funders for their continuing support:





Central Highlands
**Community
Legal Centre**

Striving for Community Justice

Central Highlands Community Legal Centre
ABN 64 680 414 789

34 Victoria Street
Ballarat Vic 3350

By post to:
PO Box 1982
Bakery Hill Vic 3354

By telephone on:
(03) 5331 5999
1800 466 488

By fax to:
(03) 5331 8239

By email:
info@chclc.org.au

Hours of Operation

Monday	9.30am-4.00pm
Tuesday	9.30am-4.00pm
Wednesday	9.30am-7.30pm
Thursday	9.30am-4.00pm
Friday	9.30am-4.00pm